



# Bharat Sanchar Nigam Ltd.

[A Govt. of India Enterprise]

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[PHB SECTION]

No.22-2/2007-PHB

Dated: 29-7-2008

## Circular # 7/2008-PHB

Sub:- Issue of Identity Cards to PCO operators.

During the discussion in the Open House Session held on 6.6.2008 by CMD with the PCO operators and their associations, some of the PCO operators requested for issue of Identity cards to them.

2. The matter has been examined and it is felt that an identity card, if issued, will enable the PCO operator to get preferential treatment as a commercially important customer. It has, therefore, been decided to issue photo identity cards to all the BSNL's PCO operators. The format of the identity card to be issued to the PCO operators is given in annexure. It is requested that all the PCO operators should be issued an identity card immediately. The card will have validity of two years and will be replaced at BSNL's cost on expiry of the old card. The PCO operator will have to return the old card at the time of renewal. In case of loss of the card a penalty of Rs. 250/- shall be levied on the PCO operator before a new card is issued. The SSA Head may refuse renewal of the old card or recall the card already issued in case of any misuse by the PCO operator. The background colour of the photo identity card to be issued to PCO operators should be distinct from the Identity card issued to BSNL employees.

3. Hindi version of this circular will follow.

[J.S. TYAGI]  
Jt.DDG[PHB]

All Chief General Managers,  
Telecom Circles/ Telephone Districts & other Administrative Units.  
Bharat Sanchar Nigam Limited

Copy to:

1. PS to Chairman & Managing Director, BSNL
2. All Directors of the Board of BSNL
3. All Sr. DDGs/ DDGs /Company Secy/CVO, BSNL CO New Delhi.
4. BSNL Intranet site.
5. DG, P&T Audit, Sham Nath Marg, Delhi.
6. AD [OL] for Hindi Version.
7. All Recognized Staff/Executive Associations
8. Guard file

[S.S.NARULA]  
ADG (PHB)